

AGENDA POINTS FOR PTFC MEETING (EXPORT) OF (NS-GEN, II)
TO BE HELD ON 25.04.2019
New Points

Points by BCBA:-

Point No.1: Exports is suffering heavily due to improper administration and co-ordination at parking plaza:-

As per discussion in earlier PTFC meeting, the following issue is yet not resolved, hence we seek your kind attn. to resolve the matter.

- Erratic Functioning of EDI system without a proper power backup is delaying export consignments considerably.
- Frequent Power failure is resulting in delay in processing of consignments and issuance of receipts. In present day and age, holding of export containers due to power failure is resulting in criminal wastage of man hours and transaction time. All the parking plazas should have proper power generator backup mandatorily.
- Administration at Customs JNCH building should ensure that power lines are not switched off at night because in the current scenario, the contractor abruptly shuts down the genset at night thereby disturbing the connectivity of EDI System at Parking Plaza.
- Delay in container survey.
- Delay of Entry of containers in parking plaza is often hampered due lack of proper network connectivity resulting in REID readers unable to read the e-seal. We suggest that robust WIFI facility should be provided.

Point No.2: Availability of Nodal Officer and DPE Cell to monitor day to day issues:-

In view of the above grievances and to protect the export performance and facilitate exports in timely manner, we earnestly request to provide Nodal Officer to address the issues which are faced at grass root level with various stakeholders at JNCH. Further, creation of a DPE Cell which can handle all the above grievances will certainly help and boost the export trade at JNCH.

Point No.3: E-Sanchit issues for export:-

- a) ARN / DRN details not getting reflected
- b) E-Sanchit details are not getting reflected at the time of assessment and examination. Also the same is not reflected on the Shipping Bill after LEO as being done in the import Bill of Entry.

Point No. 4: IGST Refund issues:-

We kindly request you to help the trade for resolving following issues:

- a) SB005 Error
- b) Difference in refund amount of SB and GST Returns
- c) Non reflection of IGST refund amount in the ICEGATE

Point No. 5: Manual LEO should be granted within 1 hour in case of the system failure or connectivity issue at Parking Plaza and export CFSs. Necessary instructions to be passed to field officer for smooth functioning.